

CITY OF SILVER LAKE

POSITION DESCRIPTION (#113)

Title: Bartender/Retail Clerk	Division: Community Service
Reports To: Liquor Store Manager	Department: Municipal Liquor Store

Scope of Job

General Statement of Duties

Provides a high degree of customer service to patrons of the Municipal Liquor Store (both on and off sales) and Silver Lake Auditorium by serving food and drink and assisting with retail sales.

Supervision Received

Works under the general and technical supervision of the Municipal Liquor Store Manager.

Supervision Exercised

None.

Duties and Responsibilities

The listed examples may not include all duties performed by all positions in this class. Duties may vary somewhat from position to position within a class.

General Duties

- Waits on off and on sale customers.
- Prepares and serves alcoholic and non-alcoholic drinks and food.
- Handles retail sales at off sale.
- Recommends purchases to customers.
- Calculates sales, collects money and makes change.
- Assists customers in filling orders and carrying merchandise to vehicles.
- Assist with receiving orders and checking deliveries.
- Cleans glasses equipment, bar, restrooms and store as necessary.
- Assists in cleaning and stocking coolers and shelves.
- Participates in in-service training.
- Assists with conducting inventory of merchandise periodically during the year.

Other Duties

- Performs other duties as assigned by the Liquor Store Manager.

Knowledge, Skills and Abilities

- Knowledge of alcoholic drinks and their preparation.
- Skill in the use of various types of cash registers.
- Ability to deal courteously and tactfully with the public.
- Ability to establish and maintain effective working relationships with other employees.
- Ability to accept supervision.
- Ability to follow written and oral directions and complete assigned tasks with limited supervision.
- Ability to safely lift and carry objects weighing up to 40 pounds.
- Ability to use good judgment and discretion in sales based on age, inebriation and/or possibility of bad checks.

Minimum Qualifications

- High school graduation or equivalent
- Twenty-one years of age.
- Six months of relevant experience.

Preferred Qualifications

- Previous experience as a bartender.

FLSA Classification: non-exempt	Status: regular, hourly position
Position Evaluation Points: 153	Pay Range: Grade 11

Revised: September 1995	Council Approval:
Signature:	Date: